

## Memorandum

**To:** Residents, Families and Representatives

**From:** Lynn Asher – Director of Clinical and Compliance

**Date:** 5 July 2021 **No. of Pages:** 1 *(including this one)*

**Subject:** COVID–19 Update

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Dear Residents, Families and Representatives

Following Premier McGowan’s update this morning, we are pleased to say, that from tomorrow residents will be able to have visitors.

Please note the directives given this morning are a maximum of 4 personal visitors per day per resident, masks must be worn, and social distancing maintained; as well as the normal hand hygiene and cough etiquettes we are well used to now.

Please remember the 4 visitors include children i.e. one adult and two children visiting would be a total of 3.

We ask that you please liaise with other family members to ensure that we meet the legislative requirements, and that you are not disappointed if you attend the centre and are informed that your loved one has already had 4 visitors; if this occurs unfortunately you will not be permitted to enter.

When signing in on the electronic visitor management system, please advise the receptionist of your presence and who you are visiting.

For visits to those residents receiving end of life care, please contact the Centre Manager.

Thank you for your ongoing support in keeping our vulnerable residents safe.

Yours faithfully



LYNN ASHER  
DIRECTOR OF CLINICAL AND COMPLIANCE