

Dear Residents and Representatives,

After the precautions taken over the last 2 days, I am pleased to report that **all residents on Shenton and Darch have returned negative PCR tests**. So far, we have received results for around 80% of the staff who were deemed as potential contacts, and **these have all been negative**.

This is extremely reassuring but, given the rapid onset of the most recent positive case, we need to remain cautious in relation to Shenton until all staff tests have been returned.

Consequently, I can confirm that at **Dr Mary Surveyor Centre (“DMSC”) we will be reopening Darch and Perry** to visitors on Sunday 6 March 2022, subject to the same visiting conditions as was in place before the temporary closure. Unfortunately, we will be unable to accept visitors to Shenton at this time but will update as soon as we are able to.

We know that residents have missed having visitors *et vice versa*, but for the next few days, as an extra precaution in addition to the conditions of visiting, I strongly encourage that visits are short and with only one visitor at a time where possible.

Management continues to monitor the situation at both sites and staff at DMSC will continue to RAT prior to shifts until Monday 7 March 2022.

This week has provided us with some opportunities for improvement, which we have taken on board and have already worked to eradicate the issues we experienced. However, there is one area that I encourage relatives and visitors to consider: we do not want to be excluding visitors, and this week we needed to, except for those visitors who are registered partners in care.

We recognise the importance of social and family connection for our residents and invite one person per resident to nominate themselves as an “essential visitor”. While essential visitors may not be able to visit if we have an active outbreak, they may be able to in a similar situation that we saw this week.

Essential visitors are generally regular visitors who do not perform a care function aside from social support (NB: *if you are a regular visitor who performs a care function then you are probably able to register as a partner in care*). If you wish to nominate as an essential visitor or believe that you might be a partner in care who is yet to register, please discuss with Centre Managers.

Finally, thank you for the support this week; it is very important that at the most challenging times we work together, and are kind to each other, as we are all doing our utmost to achieve the best outcome.

With best wishes,



**Chris Roberts**

Chief Executive Officer

## Conditions of visiting, from 6 March 2022

### Dr Mary Surveyor Centre, Kingsley

#### Shenton (first floor)

- Shenton remains closed to Visitors (except registered Partners in Care).

#### Darch (second floor) and Perry (third floor)

- All visitors must **wear a mask at all times** within the Centre;
- All visitors must be **fully vaccinated** against COVID-19 or have a valid exemption;
- Visitors must declare that they have undertaken **Rapid Antigen Testing** in the **previous 4 hours** and have a **negative** result (NB - daily visitors - in the previous 72 hours);
- A **maximum of 2 visitors** at any time, and a **maximum of 2 visitors** per day;
- Visits must either occur in the **resident's room** or in **outside areas**;
- Visitors must practise social distancing, hand hygiene, and cough etiquette;
- Visitors must not visit if they are **unwell**, been in **contact with confirmed or suspected COVID-19 case**, or visited a **potential COVID-19 exposure site**; and
- Visitors must not visit if they have been **overseas in the preceding 7 days**.

*It is further recommended that visits to Darch and Perry are short in duration and preferably involve only one visitor at a time.*

### Michael Lee Centre, Como

- All visitors must **wear a mask at all times** within the Centre;
- All visitors must be **fully vaccinated** against COVID-19 or have a valid exemption;
- Visitors must declare that they have undertaken **Rapid Antigen Testing** in the **previous 4 hours** and have a **negative** result (NB - daily visitors - in the previous 72 hours);
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